



Animal Shelter Advisory Committee

5/19/2022

Notice is hereby given of a regular meeting of the Animal Shelter Advisory Committee of the City of San Angelo to be held on May 19, 2022 at 12:00 PM at City Hall – East Mezzanine, 72 W. College Ave., San Angelo, Texas, for the purpose of considering the following agenda items.

1. Call to Order

2. Public Comment

Issues or items that are not on the agenda may be raised by the public at this time. Citizens should speak from the podium, begin by stating their name and limit remarks to less than three minutes. Committee members may request that a discussed item be placed on a future agenda. The Committee takes public comment on all Regular Agenda items during the discussion of those items.

3. Consent Agenda

- a. Consider approving the June 17, 2021 Animal Shelter Advisory Committee regular meeting minutes (Morgan Chegwidden)
- b. Consider approving a policy for secure enclosure for dangerous, vicious or nuisance dogs (Morgan Chegwidden)

4. Regular Agenda

- a. Consider election of a chairperson and a vice-chairperson to terms ending January 2023 (Presentation made by Neighborhood & Family Services Assistant Director Morgan Chegwidden)
- b. Discussion and possible action related to monthly shelter numbers for February 2022 (Presentation made by Assistant Director Neighborhood & Family Services Morgan Chegwidden)
- c. Discussion and possible action related to monthly shelter numbers for March 2022 (Presentation made by Assistant Director Neighborhood & Family Services Morgan Chegwidden)
- d. Discussion and possible action related to monthly shelter numbers for April 2022 (Presentation made by Assistant Director Neighborhood & Family Services Morgan Chegwidden)
- e. Consider adopting the online ambassador program for lost and found pets (Presentation made by Neighborhood & Family Services Assistant Director Morgan Chegwidden)
- f. Consider the Dogs Playing for Life program (Presentation made by Neighborhood & Family Services Assistant Director Morgan Chegwidden)

5. Follow Up and Administrative Issues

6. Adjournment

CERTIFICATION

I hereby certify that the above notice of meeting was posted on the bulletin board at the City Hall of the City of San Angelo, Texas, on the 13th day of May 2022, at 1:47 p.m.

Morgan Chegwidden, Assistant Director
Neighborhood & Family Services

All agenda items are subject to action. The Animal Shelter Advisory Committee reserves the right to consider business out of posted order.

In compliance with the Americans with Disabilities Act, the City of San Angelo will provide for reasonable accommodations for persons attending board or commission meetings. To better serve you, requests should be received 48 hours prior to the meetings. Please contact the Assistant Director Neighborhood & Family Services at 325-657-4225.

Staff Report



Requestor: Morgan Chegwidden, Assistant Director of Neighborhood Services, Neighborhood and Family Services, 325-657-4224

Meeting Date: May 19, 2022

Item type: Consent Item

Caption:

Consider approving the June 17, 2021 Animal Shelter Advisory Committee regular meeting minutes (Morgan Chegwidden)

Summary/History:

Attached are the draft minutes for the committee's consideration.

Financial Impact:

N/A

Other Information/Recommendation:

Staff recommends approval.

Attachments:

- | | | |
|----|------------------------|-----------------------------|
| 1. | 3a 210617 ASAC Minutes | 3a 210617 ASAC Minutes.docx |
|----|------------------------|-----------------------------|

Presentation:

None

Approvals/Reviews:

Morgan Chegwidden
Theresa James

Created/Initiated
Final Approval



**City of San Angelo, Texas
Animal Shelter Advisory Committee Minutes
June 17, 2021**

Present:

Victor Schulze, Mayoral Representative
Caitlin Wylie, SMD1
Jen Murphy, SMD2
Ryan Smith, SMD4
Bambi Aker, SMD5
Morgan Chegwidden, SMD6

1. Call to Order

With a quorum of the committee members present, chairperson Ryan Smith called the regular meeting Animal Shelter Advisory Committee to order at 12:00 p.m. on June 17, 2021 in the city hall east mezzanine, 72 West College Avenue, San Angelo, Texas 76903.

2. Public Comment

No public comment was submitted.

3. Consent Agenda

- a. Consider approving the April 15, 2021 Animal Shelter Advisory Committee regular meeting minutes.

MOTION: Committee member Wylie moved for approval of the consent agenda, seconded by Committee member Schulze. The motion carried unanimously seven (7) ayes to zero (0) nays.

4. Regular Agenda

- a. Discussion and possible action related to monthly shelter numbers for April 2021.

A presentation was made by Neighborhood & Family Services Assistant Director Morgan Chegwidden. No action was taken on this item.

- b. Discussion and possible action related to monthly shelter numbers for May 2021.

A presentation was made by Neighborhood & Family Services Assistant Director Morgan Chegwidden. No action was taken on this item.

- c. Update on City Council Discussion on Chapter 3 Animal Control, Article 3.10 Free-Roaming Community Cats of the City's Code of Ordinances.

A presentation was made by Neighborhood & Family Services Assistant Director Morgan Chegwidden. No action was taken on this item.

- d. Update on estray livestock practices.

A presentation was made by Neighborhood & Family Services Assistant Director Morgan Chegwiddden. No action was taken on this item.

5. Follow Up and Administrative Issues

No issues submitted.

6. Adjournment

MOTION: Committee member Wylie moved for adjournment, seconded by committee member Schulze. The motion carried unanimously seven (7) ayes to zero (0) nays. The meeting was adjourned at 12:43 p.m.

Staff Report



Requestor: Morgan Chegwidden, Assistant Director of Neighborhood Services, Neighborhood and Family Services, 325-657-4224

Meeting Date: May 19, 2022

Item type: Regular Item

Caption:

Consider approving a policy for secure enclosure for dangerous, vicious or nuisance dogs (Morgan Chegwidden)

Summary/History:

Attached is a proposed policy for secure enclosure requirements for dogs which have been declared dangerous, vicious or nuisance.

Financial Impact:

Other Information/Recommendation:

Attachments:

- | | | |
|----|--------------------------------|-------------------------------------|
| 1. | 3c 211021 SOP Secure Enclosure | 3c 211021 SOP Secure Enclosure.docx |
|----|--------------------------------|-------------------------------------|

Presentation:

Approvals/Reviews:

Morgan Chegwidden
Theresa James

Created/Initiated
Final Approval

City of San Angelo
Neighborhood & Family Services
Animal Services

Standard Operating Procedure

Animal Services – Secure Enclosure for Dangerous, Vicious or Nuisance Animal

The City of San Angelo Animal Services aims to ensure the public safety by appropriately securing animals deemed dangerous, vicious or nuisance. The following requirements must be met and maintained to own or harbor such animals.

- A fence of sound construction that would reasonably prevent escape of the dog.
- A fence constructed in the manner to prevent escape from underneath.
- A fence of height to prevent the dog from going over the top.
- Any structures that would aid the dog in going over the fence must have sufficient distance to prevent the dog from escaping.
- If the dog is capable of climbing a fence, the enclosure must have a top to prevent escape.
- The enclosure must have a concrete bottom or concrete footing of sufficient depth to prevent escape.
- Gate(s) to the enclosure must be locked at all times.
- Signs must be visible and must state (1) “No Trespassing” and (2) “Beware of Dog” to adequately warn any person that approaches.
- The enclosure must have shelter for the dog and room for the animal to move around and exercise.

There may be additional requirements on a case-by-case basis.

Staff Report



Requestor: Morgan Chegwidden, Assistant Director of Neighborhood Services, Neighborhood and Family Services, 325-657-4224

Meeting Date: May 19, 2022

Item type: Regular Item

Caption:

Consider election of a chairperson and a vice-chairperson to terms ending January 2023 (Presentation made by Neighborhood & Family Services Assistant Director Morgan Chegwidden)

Summary/History:

Financial Impact:

Other Information/Recommendation:

Attachments:

- | | | |
|----|----------------------------|---------------------------------|
| 1. | 4a 220519 ASAC Chairperson | 4a 220519 ASAC Chairperson.pptx |
|----|----------------------------|---------------------------------|

Presentation:

Approvals/Reviews:

Morgan Chegwidden
Theresa James
Julia Antilley

Created/Initiated
Approved
Final Approval



Animal Shelter Advisory Committee

May 19, 2022

Elect chairperson and vice-chairperson

Morgan Chegwidden

Election of chairperson

- Required by city ordinance
- Shall elect a chairperson and vice-chairperson
- Each January
- For a one-year term

Election of chair/vice-chairperson

Seat	Name	Term End
1	Caitlin Wylie	1/31/24
2	Jen Murphy	1/31/24
3	Sgt. Chris Carpenter	N/A
4	Vacant	
5	Bambi Aker	1/31/23
6	Morgan Chegwiddden	N/A
7	Dr. Victor Schulze	N/A

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Staff Report



Requestor: Morgan Chegwidden, Assistant Director of Neighborhood Services, Neighborhood and Family Services, 325-657-4224

Meeting Date: May 19, 2022

Item type: Regular Item

Caption:

Discussion and possible action related to monthly shelter numbers for February 2022 (Presentation made by Assistant Director Neighborhood & Family Services Morgan Chegwidden)

Summary/History:

293 new animals arrived in the shelter during February 2022. 133 were adopted, 27 were rescue transferred, 111 were redeemed by their owner, 16 were wildlife released and 12 died. 401 were left in the shelter at month end. Our live release rate was 95.99%.

Financial Impact:

Other Information/Recommendation:

Attachments:

- | | | |
|----|-------------------------|------------------------------|
| 1. | 4f 220519 ASAC February | 4f 220519 ASAC February.pptx |
|----|-------------------------|------------------------------|

Presentation:

Approvals/Reviews:

Morgan Chegwidden
Theresa James

Created/Initiated
Final Approval



Animal Shelter Advisory Committee

May 19, 2022

February 2022 Shelter Numbers

Morgan Chegwidden

February 2022

- 293 new arrivals
- 133 adopted
- 27 transferred
- 111 redeemed by owner
- 16 wildlife released
- 12 deceased
- 401 left in shelter
- 95.99% released

February 2022

- 12 Deceased
 - 6 Cats
 - 6 Dogs

February 2022

- 12 Deceased
 - 9 Sick, injured, failure to thrive
 - 3 Aggressive

February 2022

- Outcomes by Type
 - 28% Adoptions
 - 29% Return to owner
 - 8% Wildlife Released
 - 25% Transfers
 - 12% Deceased

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Staff Report



Requestor: Morgan Chegwidden, Assistant Director of Neighborhood Services, Neighborhood and Family Services, 325-657-4224

Meeting Date: May 19, 2022

Item type: Regular Item

Caption:

Discussion and possible action related to monthly shelter numbers for March 2022 (Presentation made by Assistant Director Neighborhood & Family Services Morgan Chegwidden)

Summary/History:

378 new animals arrived in the shelter during March 2022. 102 were adopted, 87 were rescue transferred, 105 were redeemed by their owner, 23 were wildlife released and 18 died. 442 were left in the shelter at month end. Our live release rate was 94.63%.

Financial Impact:

Other Information/Recommendation:

Attachments:

- | | | |
|----|----------------------|---------------------------|
| 1. | 4g 220519 ASAC March | 4g 220519 ASAC March.pptx |
|----|----------------------|---------------------------|

Presentation:

Approvals/Reviews:

Morgan Chegwidden
Theresa James

Created/Initiated
Final Approval



Animal Shelter Advisory Committee

May 19, 2022

March 2022 Shelter Numbers

Morgan Chegvidden

March 2022

- 378 new arrivals
- 102 adopted
- 87 transferred
- 105 redeemed by owner
- 23 wildlife released
- 18 deceased
- 442 left in shelter
- 94.63% released

March 2022

- 18 Deceased
 - 2 Cats
 - 16 Dogs

March 2022

- 18 Deceased
 - 4 Sick, injured, failure to thrive
 - 14 Aggressive

March 2022

- Outcomes by Type
 - 28% Adoptions
 - 29% Return to owner
 - 7% Wildlife Released
 - 25% Transfers
 - 11% Deceased

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Staff Report



Requestor: Morgan Chegwidden, Assistant Director of Neighborhood Services, Neighborhood and Family Services, 325-657-4224

Meeting Date: May 19, 2022

Item type: Regular Item

Caption:

Discussion and possible action related to monthly shelter numbers for April 2022 (Presentation made by Assistant Director Neighborhood & Family Services Morgan Chegwidden)

Summary/History:

368 new animals arrived in the shelter during April 2022. 84 were adopted, 118 were rescue transferred, 95 were redeemed by their owner, 29 were wildlife released and 30 died. 452 were left in the shelter at month end. Our live release rate was 91.57%.

Financial Impact:

Other Information/Recommendation:

Attachments:

- | | | |
|----|----------------------|---------------------------|
| 1. | 4d 220519 ASAC April | 4d 220519 ASAC April.pptx |
|----|----------------------|---------------------------|

Presentation:

Approvals/Reviews:

Morgan Chegwidden

Created/Initiated



Animal Shelter Advisory Committee

May 19, 2022

April 2022 Shelter Numbers

Morgan Chegwidden

April 2022

- 368 new arrivals
- 84 adopted
- 118 transferred
- 95 redeemed by owner
- 29 wildlife released
- 30 deceased
- 452 left in shelter
- 91.57% released

April 2022

- 30 Deceased
 - 3 Cats
 - 12 Dogs
 - 1 Opossum

April 2022

- 30 Deceased
 - 22 Sick, injured, failure to thrive
 - 8 Aggressive

April 2022

- Outcomes by Type
 - 27% Adoptions
 - 29% Return to owner
 - 8% Wildlife Released
 - 26% Transfers
 - 10% Deceased

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Staff Report



Requestor: Morgan Chegwidden, Assistant Director of Neighborhood Services, Neighborhood and Family Services, 325-657-4224

Meeting Date: May 19, 2022

Item type: Regular Item

Caption:

Consider adopting the online ambassador program for lost and found pets (Presentation made by Neighborhood & Family Services Assistant Director Morgan Chegwidden)

Summary/History:

One tenet of Pets Alive! programming is progressive return to owner practices. We currently outperform best practices annually with over 1,300 animals returned to owners last year, or 26% of total outcomes. However, we know that owned pets continue to languish in the shelter awaiting adoption/transport when they have an owner. One practice to get even more pets reunited with owners quickly is an online ambassador program.

San Angelo's citizens have a robust online presence posting lost and found pets daily. Venues include Facebook groups, the NextDoor app, helpmegethome.com and more. Guiding owners of lost pets to our services such as petcolove.org/lost, a facial recognition technology, and petango.com, a live inventory of pets, will help match more owners with lost pets.

Online ambassadors may browse the daily posts and comment next steps to see if their pet is in the shelter. Language may include 'be sure to register your pet's picture with petcolove.org/lost' or 'Bella A48888888 may be your missing gray schnauzer, please contact animal services for more information'.

Volunteers will then notify a staff liaison of their progress. For example, 'potential owners of Hank A49999999 will be in touch tomorrow to identify him in person'. Once a potential owner is identified, city staff has great success finalizing an owner redemption.

The online ambassador program is one of many tools we're using to get lost pets reunited with owners quickly. Creating valuable communication with potential owners through social media will build goodwill with the community and guide citizens in responsible pet ownership.

Financial Impact:

N/A

Other Information/Recommendation:

Staff recommends approval.

Attachments:

1. 4e 220519 ASAC Online Ambassador

4e 220519 ASAC Online Ambassador.pptx

Presentation:

Approvals/Reviews:

Morgan Chegwidden

Created/Initiated



Animal Shelter Advisory Committee

May 19, 2022

Online Ambassador Program

Morgan Chegvidden

Online Ambassador

- Progressive return to owner practices
- FY21 1,300 animals returned to owner
 - 26% of total outcomes
 - Best practices is 15%
- Still have owned pets waiting

Online Ambassador

- Online posts for lost pets
 - Facebook groups
 - NextDoor
 - Helpmegethome.com
 - Others

Online Ambassador

- Share city services
 - Petco Love Lost – facial recognition technology
 - Petango.com – live inventory of pets
 - \$13 microchip once reunited
- Status report to city liaison
- City liaison follows up

Online Ambassador

- One of many tools for owner redemptions
- Valuable communication
- Offer guidance to citizens

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Staff Report



Requestor: Morgan Chegwidden, Assistant Director of Neighborhood Services, Neighborhood and Family Services, 325-657-4224

Meeting Date: May 19, 2022

Item type: Regular Item

Caption:

Consider the Dogs Playing for Life program (Presentation made by Neighborhood & Family Services Assistant Director Morgan Chegwidden)

Summary/History:

Dogs Playing for Life is a non-profit organization that advocates for play groups to be offered to sheltered dogs while in residence. Their motto is Every Dog, Every Day with the aim that each individual dog would be offered enrichment out of their kennel to socialize with playmates. Their tagline "Dogs live to play, now let's let them play to live" encompasses the program offered.

Concho Valley PAWS was awarded a grant for DPFL trainers to come onsite to teach us the program. Both classroom and onsite training was utilized to become acquainted with the program. DPFL is proven to be the single greatest way to increase welfare and decrease stress for dogs in a shelter environment.

There are two main ways to run play group. First, support quality of life for dogs in residence. Since we're staffed so lean, DPFL recommends the alternative - running play group to support cleaning more quickly and efficiently.

Our short term goal is to launch play group within four weeks for 50% of our population weekly. Within three months, we hope to host play group for 85% of dogs weekly. This will be largely volunteer supported with two key staff members coordinating.

Financial Impact:

Other Information/Recommendation:

Staff recommends approval.

Attachments:

- | | | |
|----|--------------------------------------|---|
| 1. | 4f 220519 ASAC Dogs Playing for Life | 4f 220519 ASAC Dogs Playing for Life.pptx |
|----|--------------------------------------|---|

Presentation:

Approvals/Reviews:

Morgan Chegwidden

Created/Initiated



Animal Shelter Advisory Committee

May 19, 2022

Dogs Playing for Life

Morgan Chegvidden

Dogs Playing for Life

- Quality of life over quantity of life
- Focus on every individual in care
- Every dog, every day
- Give them something every day
- Dogs live to play, now let's let them play to live
- Satisfy them at some level
- Summer camp
- Not one size fits all

Dogs Playing for Life

- Extremely flexible
- Socially healthy dogs can be better teachers than humans
- Mental and physical outlet
- More receptive to training
- Behavior modification at more advanced level
- More accurate assessment of behavior
- Play group = placement
- Natural environment for pack animals

Dogs Playing for Life

- Maximize resources
 - Two people running play group can attend to more dogs than handling individually
 - 80 dogs in 2.5 hours
 - 30 minutes in playgroup = 2 hour walk

Dogs Playing for Life

- Organizational benefits
 - Clean faster with dogs outside
 - Better adoption matches
 - More comprehensive
 - Better foster matches
 - Increased volume

Dogs Playing for Life

- Average increase of 6.8% to live release rate
- Average length of stay decreased by 4.29 days after 3 months of play group
 - Decreased 13.45 days long term
- Average decrease of 29.26% onsite dog bites after 1 year

Dogs Playing for Life

- Candidates for playgroup
 - All ages*, breeds, temperament
 - Comfort level of handler
 - Be safe and inclusive
 - Caution small vs. large

Dogs Playing for Life

- When should they participate?
- After stray hold
- After medical watch
- Consider known behavioral history but be flexible

Dogs Playing for Life

- What's the role of your play group?
- Play group to facilitate cleaning
 - Not big on behavior modification
- Play group for quality of life
 - Take the time with behavior modification

Dogs Playing for Life

- Body language
- Don't focus on minutia, observe broadly
 - Ears, eyes, mouth
 - Erect tail
 - Hackles
 - Mounting
 - Necking
 - Growling

Dogs Playing for Life

- Play styles
- Gentle & Dainty
- Rough & Rowdy
- Push & Pull
- Seek & Destroy (combo of 2 & 3)

Dogs Playing for Life

- Dog sociability categories
 - Dog social
 - Dog tolerant
 - Dog selective
 - Dog defensive
 - Dog offensive

Dogs Playing for Life

- Greeter dog
 - Happy
 - Social butterfly
- Helper dog
 - Gives and takes appropriate correction

Dogs Playing for Life

- Universal goals of play group
 - Quality of life
 - Stress reduction
 - Increased welfare
- Single greatest way to increase welfare and decrease stress is to get out of shelter

Dogs Playing for Life

- Master appropriate use of aversive tools
 - LIMA – least invasive, minimally aversive
 - Shake can
 - Audible, even innocent dogs are impacted
 - Pet corrector
 - Highest risk of redirection
 - Air horn
 - Super audible, affects all dogs, extreme volume

Dogs Playing for Life

- Like driving a car
 - Gas – N/A, no need to apply in shelter
 - Steering
 - Responsiveness even when distracted
 - Momentary interruption, less intense intervention
 - Brakes – stimulus control
 - Immediately stop, most intense

Dogs Playing for Life

- When do they need you?
 - When their play is not mutual
 - To bring down the energy
 - When the response is disproportionate
 - Better safe than sorry
 - Be a neutral hall monitor
 - No resources
 - Pool for drinking water

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